

Internet Bill Payment Closure

We are sorry to see that you are closing your Internet Bill Payment service at Extra Credit Union. It is important for us to know why you have chosen to close this service. Please take a moment to complete this form and return it to:

Extra Credit Union
Attn: Information Technology Department
6611 Chicago Rd.
Warren, MI 48092

Member Name **Member Number**

I hereby instruct Extra Credit Union to close the internet bill payment service attached to the above referenced account. I further understand that the Internet Bill Payment service will be closed as of:

(Effective Closure Date)*

*This will be closed within 5 business days from the date submitted.

I have chosen to close this service for the following (check appropriate box):

- 1. Inactive
- 2. Service available at another financial institution
- 3. Moved out of the area
- 4. Closed Credit Union Account
- 5. Past experiences with credit union staff
- 6. Past experience with service
- 7. Fees
- 8. Other (please complete comment section below)

COMMENTS

I understand that when closing my internet bill payment service account:

- Payments presented to EXTRA CREDIT UNION after the Closure Date stated above will not be paid. Any pre-authorized Electronics Funds withdrawals from my account will be returned.
- I will not issue any more payments on the account as of the Closure Date.
- I will make other arrangements to cover payments, which have already been scheduled/submitted but may not have been presented to EXTRA CREDIT UNION for payment until after the Closure Date.
- I AGREE TO HOLD EXTRA CREDIT UNION HARMLESS FOR ANY EVENT, WHICH MAY OCCUR AS A RESULT OF THE FORGOING ACTION.
- **THAT THE BILLING IS A MONTH BEHIND AND I MAY BE CHARGED ONE ADDITIONAL FEE.**

Signature Date Employee Initials/Date