

Enhanced Password Security Requirements

At Extra Credit Union we are always looking for ways to better protect your personal financial information. To assist you in safeguarding your privacy, effective **May 25, 2011** we have enhanced our Online Banking password security requirements.

Now, when you log onto Online Banking you will be required to change your password every 90 days. **Changing your password is simple, our system will prompt you.**

Creating Your New Password:

1. Enter your 'Current Password' and then create a 'New Password' and enter it in the appropriate fields. Note: you will need to follow the requirements below when creating your new password.

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Change Password

Need Help?
 Call 586-276-3000

For Security reasons, you are now required to change your Password. Please enter all Passwords requested and click Continue.

NOTE: Your new Password:

- should be between 6 and 8 characters
- should be at least 1 number
- should have at least 1 special character (a special character is anyone of the following: ! @ # \$ % ^ & * ^ _ + - = () [] { } ; : ' , . / ?)
- cannot contain leading or trailing blanks

 **Your Password has expired. You are required to change your Password at least once every 90 days. Please change your Password now.**

Current Password:

New Password:

Re-Enter New Password:

2. Now, re-enter your new password.
3. Click on the **Continue** button.
4. The system will confirm you have successfully changed your password. If you have received the message below, click **Continue**.

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Your password has been successfully changed to your designated new password. Please remember your new password. If you forget your password, please use the instructions on the login screen to have your password reset.

Continue

5. **The Process is Complete!** You will be promptly directed to your Online Banking account.

Helpful TIP:

If you closed out this window without changing your password please restart your computer and try to login again. If the restart does not work you can also try clearing out the cookies/history on your Internet Browser. If you are using Internet Explorer 7.0 here are instructions on how to clear your cookies/history:

1. Open Internet Explorer 7.0
2. Click on Tools
3. Click on Internet Options
4. Click on the 'Delete' button under 'Browsing History'
5. Click on the 'Delete Cookies' and 'Delete History' button