

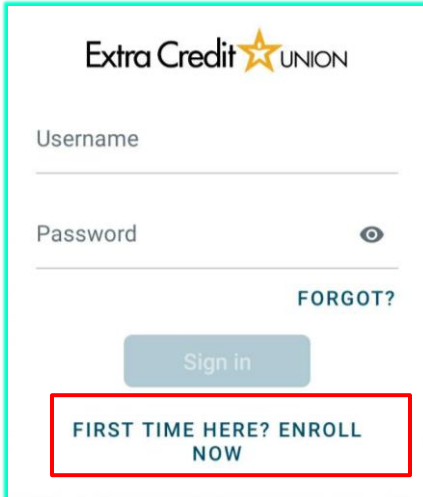



EBANKING SELF ENROLLMENT GUIDE ADD ESTATEMENTS & EALERTS

Hello and thank you for taking advantage of Extra Credit Union’s Mobile App. The App can be found on  ,  or by searching: extracreditunion.org in your web browser.


Any primary member can have access to eBanking and sign up for eStatements. Joint members cannot have their own login access.

1



Extra Credit  UNION

Username

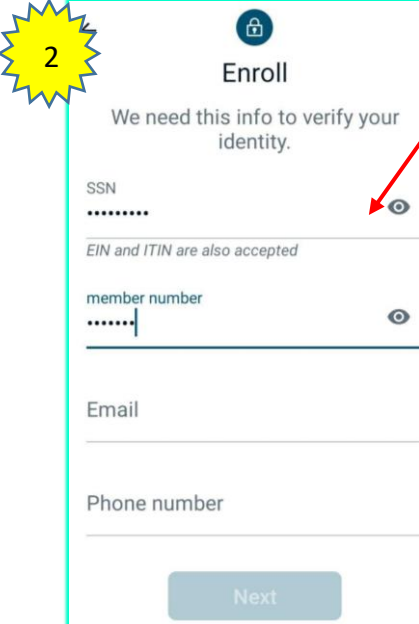
Password 

FORGOT?

Sign in


FIRST TIME HERE? ENROLL NOW

2




Enroll

We need this info to verify your identity.

SSN
..... 

EIN and ITIN are also accepted

member number
..... 

Email

Phone number

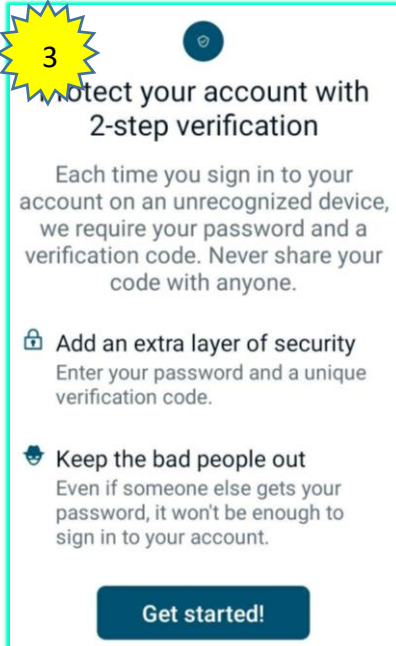
Next

Fill in the required information. It must match the information we have on file for you.

Note: Do not include any zeros that appear in front of your member number


There are **two choices** for your verification method “Voice or Text Message” or “Authy”


3



Protect your account with 2-step verification

Each time you sign in to your account on an unrecognized device, we require your password and a verification code. Never share your code with anyone.

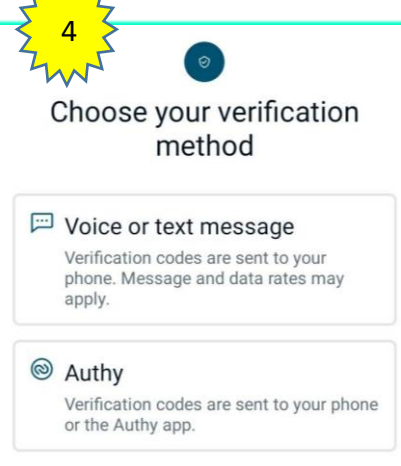
 **Add an extra layer of security**
Enter your password and a unique verification code.

 **Keep the bad people out**
Even if someone else gets your password, it won't be enough to sign in to your account.


Get started!

If you choose to get the verification code from “Authy App,” you must have Authy App downloaded first.


4



Choose your verification method

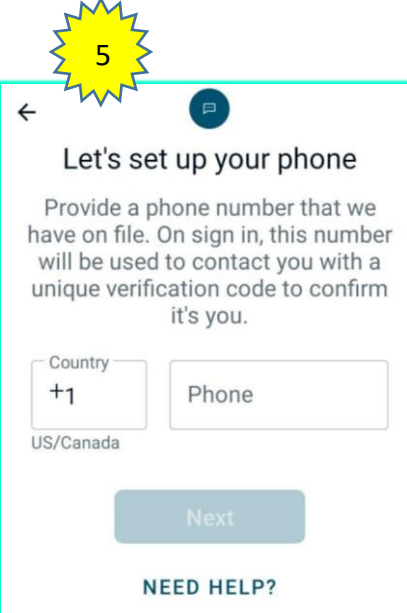
 **Voice or text message**

Verification codes are sent to your phone. Message and data rates may apply.

 **Authy**

Verification codes are sent to your phone or the Authy app.

5



Let's set up your phone

Provide a phone number that we have on file. On sign in, this number will be used to contact you with a unique verification code to confirm it's you.

Country Phone

US/Canada

Next

NEED HELP?

6

How do you want to get codes?

We will send a one-time code to the phone number you provided. It will be valid for 5 minutes.

Text message/SMS (2FA program)
Message and data rates may apply. Reply HELP for help and STOP to opt out.

SMS terms **Privacy policy**

Phone call

Send code

NEED HELP?

7

Incoming call
+1 844-574-8089

Answer Decline

Send message

Confirm phone number

We will be giving you a call shortly at *****2106 with your verification code. This code will expire after 5 minutes. Never share this code with anyone.

Verification code

Next

RESEND CODE

8

You're all set!

Your 2-step verification was set up successfully

From now on, when prompted for a verification code upon sign in you can receive that code from a Phone call to this phone number.

9

You will then need to accept the "End User License Agreement"

User agreement

TERMS OF USE AND PRIVACY POLICY

The primary licensor for the online and/or mobile banking service you are using (the "Service") is Jack Henry & Associates, Inc. (the "Provider"). By enrolling in our Service, you hereby agree as follows:

(i) General. The Provider is not the provider of any of the financial services available to you through the Service, and the Provider is not responsible for any of the materials, information, products or services made available to you through the Service.

(ii) Provider Privacy Policy. Provider may access personal information while you use the Service. Provider may access records held by your financial institution for such information as your phone number, home address or email address.

I have read and agree to the terms of service.

10

Must be between 8 and 20 characters in length.
Allowable special characters: !"#%&()*+,-/;<=>?@^_`{|}'
Must contain 1 or more special characters.

Create credentials

Username

USERNAME RULES

Password


PASSWORD RULES

Next

11

Only use this step if you are enrolling using the mobile app.

Create a 4-digit passcode that will replace your log in credentials the next time you access the mobile app.

Extra Credit  UNION

Create passcode for this device

○ ○ ○ ○

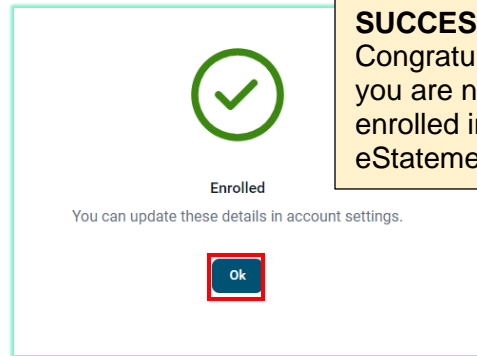
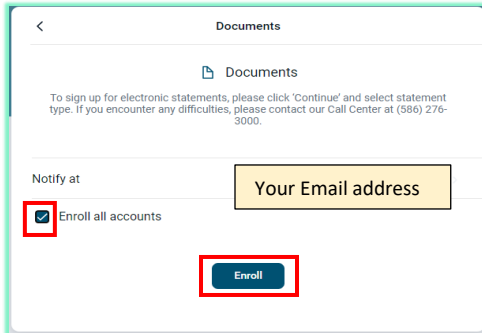
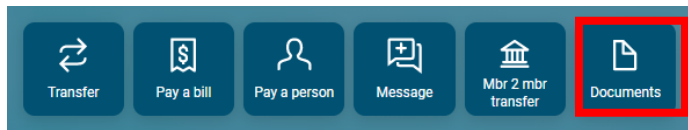
1	2	3
4	5	6
7	8	9
	0	⊗

Once your eBanking is set up, log in to choose your statement preferences!

Click on the Documents tab on the Dashboard.



eStatement Enrollment

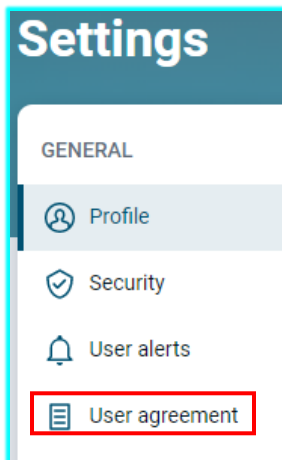
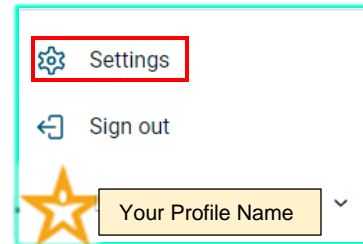
To enroll in eStatements – Log into eBanking > Click the Documents Icon > Click Enroll all accounts > Enroll



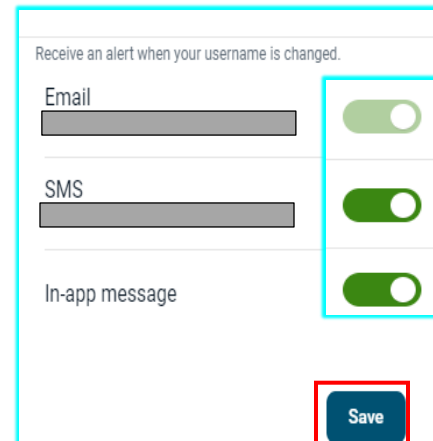
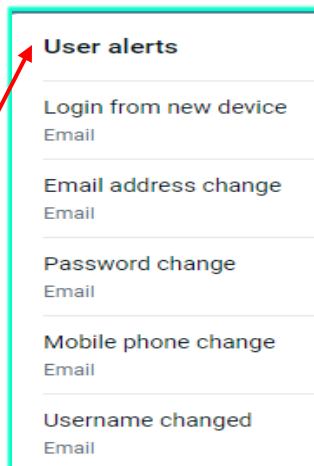
SUCCESS!
Congratulations,
you are now
enrolled in
eStatements!

eAlert Enrollment

- Stay Logged in eBanking
- Go to your profile picture at the bottom of the screen.
- Click the 
- Click the Settings option 
- Click User Alerts
- Select the alert
- Toggle how you would like to receive the alert by email, SMS text or In-app message



**Optional
Types of
Users
eAlerts**



Optional Types of Share/ Loan eAlerts

Go into each individual Share or Loan > select the settings tab> and add the alert.

Display in online and mobile banking or Display activity and transaction